



Happy fall!

Before you all close your cabins for the winter, there are a few important items we would like to cover. Please read to the end.

As we approach cooler temps we would like to remind you before you head down the hill for the winter to be sure and protect your pipes by turning off your water supply for the winter. We do **NOT** read meters November through April. To prevent any spring surprises of flooded cabins, high water bills and broken pipes, please hire a plumber to have your cabin winterized. Please keep in mind, the WID does not authorize homeowners to access the main water valve at the curb-stop, located inside the concrete box. This is property of the WID and **ONLY** to be used by our contracted operators with White Mountain Utility.

Homeowners can turn off/on the water supply to their home from the stop and waste valve. This will **NOT** prevent a complete termination of water and could potentially cause leaks and residual water to freeze in the pipes, which can cause breakage. If you are leaving for an extended period of time, schedule to have your water shut off at the main. Please request to have your water turned off/on by emailing wmshtwater@wmshtwid.com. Please allow a minimum of 48 business-hours advance notification for your request.

For new homeowners and as a reminder to everyone, you will receive your end-of-season statement, following our last meter reading during the last week in October. This billing will reflect your water used in October, plus 7 months of the base rate (October through April), which is pre-billed. Then at the end of May, we will read your meter and you will receive your bill that will reflect your water used from November through May plus the \$50 base rate for May.

If you haven't already, be sure to register to receive alerts on our website by clicking the red, **Sign Up for Alerts** button on our website, www.wmshtwid.com. This is the method of communication to alert a group of homeowners who may be affected by a water outage or emergency due to a compromised line. ***Please help us keep printing and postage costs down and let us know if you would like to utilize paperless billing as your only method to receive statements.***

In closing, please be sure to check our website for conservation resources, updates and information.

On behalf of the WMSH Water Improvement District Board of Directors, we hope you all have fantastic fall and winter!